

horizon.eco

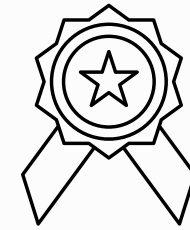


Purpose



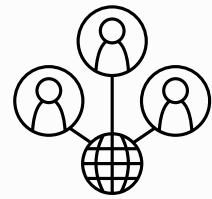
Create monthly reports

Create, manage and assess sustainable goals and track your progress.



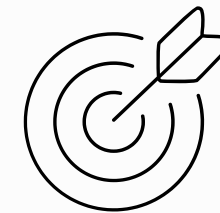
International recognition

Showcase achievements and enhance visibility and credibility through certifications



Collaborative platform

Join vibrant community with like minded individuals.



Achieving goals

Support the vision of the Government for a green destination by 2030



Sustainability Leader

Be selected for the future Sustainable Tourism Mauritius Awards

Certified Operators



13



6



8



18



1



1



3

31 Certified Operators in 2019
44 certified Operators in 2023



Environmental (E) Section

Climate Change and Energy
Natural Resource Management
Pollution and Emissions
Biodiversity and Conservation

Social (S) Section

Employee Well-being
Community Engagement
Supply Chain and Labor
Practices
Product Safety and Quality

Governance (G) Section

Corporate Governance
Risk Management
Ethics and Compliance
Stakeholder Engagement
Performance Metrics and
Targets
Future Goals and Commitments
Assurance and Verification

1. **No Poverty**
2. **Zero Hunger**
3. **Good Health and Well-being**
4. **Quality Education**
5. **Gender Equality**
6. **Clean Water and Sanitation**
7. **Affordable and Clean Energy**
8. **Decent Work and Economic Growth**
9. **Industry, Innovation, and Infrastructure**
10. **Reduced Inequality**
11. **Sustainable Cities and Communities**
12. **Responsible Consumption and Production**
13. **Climate Action**
14. **Life Below Water**
15. **Life on Land**
16. **Peace and Justice Strong Institutions**
17. **Partnerships to achieve the Goal**

Effective Sustainability Planning:

Sustainability policy
Sustainability management system
Continuous improvement
Compliance with laws and regulations

Maximizing Social and Economic

Benefits for the Local Community:

Local community benefits
Cultural heritage conservation
Local employment
Fair business practices


Enhancing Cultural Heritage:

Cultural heritage conservation
Cultural heritage promotion
Respect for local cultures

Minimizing Negative Impact on the Environment:

Efficient use of resources
Climate change mitigation and adaptation
Pollution prevention and waste management
Biodiversity conservation



 GSTC <small>Global Sustainable Tourism Council</small>		GSTC Sustainable Tourism Training Program (STTP)		
		Current Practice	Priorities / Most Relevant	To Be Set as Goals
GSTC Industry Criteria		Suggested Indicators (for Hotels)		
SECTION A: Demonstrate Effective Sustainable Management				
A1 Sustainability management system	The organization has implemented a long-term sustainability management system that is suitable to its size and scope, addresses environmental, social, cultural, economic, quality, human rights, health, safety, risk and crisis management issues and drives continuous improvement.	a. The Sustainability Management System is clearly documented. b. The SM System covers environmental, social, cultural, economic, quality, human rights, health and safety issues. c. The SM System includes consideration of risk and crisis management. d. Documentary evidence shows implementation of the SM system. e. The SM System includes a process for monitoring continuous improvement in sustainability performance.	1 medium 2 high 1 high 1 medium 3 medium	short-term medium-term medium-term long-term long-term
A2 Legal compliance	The organization is in compliance with all applicable local, national and international legislation and regulations including, among others, health, safety, labour and	a. An up-to-date list of all applicable legal requirements is maintained. b. Certificates or other documentary evidence show compliance with all applicable legal requirements.	1 low 1 low	medium-term long-term
A3 Reporting and communication	The organization communicates its sustainability policy, actions and performance to stakeholders, including customers, and seeks to engage their support.	a. Regular reports are made available on sustainability performance. b. Sustainability policies and actions are reported in external and internal communication material. c. Communications contain messages inviting consumer and stakeholder support.	2 medium 3 medium 1 low	medium-term medium-term medium-term

Impact Assessment categories & topics

Monthly turnover (7)

Environmental

Resources

Energy (41)
Water & Effluents (39)

Efficiency & Management

Waste (9)
Waste Management (16)
Waste Diverted from disposal (8)
Waste Directed to disposal (13)

Biodiversity

Impacts on Biodiversity (13)
Habitats protected or restored (6)
Species and habitats affected by op. (4)

Materials & products

Materials (14)
Life cycle and Circularity (18)

Food & Beverage services

Vegetarian offers (3)
Products (5)

Social

Destination

Human/ labour rights (5)
Community benefit actions (24)
Labour practices (75)

Customer

Experience (5)
Health & Safety (7)
Awareness & responsible tourism (7)

3 CORE TOPICS
14 SUB-SECTIONS
514 CRITERIA
COVERING 17 SDG'S

Governance

Corporate Governance

Organisational details (3)
Governance Structure & Related Practices (14)
Executive Pay (2)
Reporting (14)
Policies & Responsibilities (62)
Business relationships (7)
Grievance Mechanism (7)

Anti - competition (1)

Economic Performance

Indirect Economic Impacts (1)
Risks & Opportunities (15)
Generated Economic Value (13)
Investments (1)
Received Financial Assistance (2)
Retirement Plans (7)

Litigation

Non-compliance & fines (5)
Pending legal proceedings (1)

Supply Chain

Procurement (8)
Sites & Facilities (9)
Fleet (3)
Customer Retention & satisfaction (1)
Supplier ESG Assessment (3)
Sector Specific Services (5)

Taxation

Tax Strategy (3)
Tax Reporting (1)
Tax Governance (5)

Anti - corruption (4)

Other Key USP's of horizon.eco

FREE OF

CHARGE UP TO

MARCH 2024

MAINTENANCE

SUPPORT

GSTC CRITERIA

TUTORIAL VIDEO

**GREEN KEY CRITERIA
INTEGRATED**

**BENCHMARKING
LOCALLY**

BENCHMARKING

HAS THE

INTERNATIONALLY

SUPPORT OF OIF

ESG

SDG'S

**TO BE BILINGUAL
PRESENTED AT
COP 28**

INTEGRATED

Automated Calculations

Criteria	Formula	Result Unit
ENVIRONMENTAL		
CO2 Emissions	Activity Data (kWh) x (Emission Factor (tCO2/MWh)) (As per IPCC) <i>Emission factor: 0.9908 tCO2/Mwh (As per UNFCC Standardized Baseline for Mauritius Grid Emission Factor)</i>	Metric tons of CO2
Water consumption	Sum of all gross water consumed.	m3
CO2 Emissions per Guest Nights	Total monthly CO2 Emissions/ number of guest nights	Metric tons of CO2
Energy Consumption per Guest Nights	Total monthly energy consumption/ number of guest nights	kWh
SOCIAL		
Full-Time Workforce	FTEs + Temporary Workers	Full Time Equivalent (FTEs)
Gender Diversity	((Women FTEs + Women Temporary Workers)/ (Full-Time Workforce)) * 100.	%
Gender Diversity Mgt	((Women in Management)/(All FTEs in Management)) * 100	%
Gender Pay Ratio	Median Male Salary/Median Female Salary	Times
Employee Turnover Ratio	Employee Turnover Ratio = ((Voluntary + Involuntary Leavers)/FTEs) * 100	%
Sickness absence	(No of sick days for all FTEs for the period)/(Total FTEs).	Days per FTE
Customer Retention Ratio	((No. of customers at the end of the period) - (New customers acquired during the period))/(No. of customers at the beginning of the period)) * 100.	%
GOVERNANCE		
CEO Pay Ratio	CEO Compensation/ Median Staff Salary	Times

Sustainability Reporting Categories

Resources



Efficiency & Management



Biodiversity



Materials & products

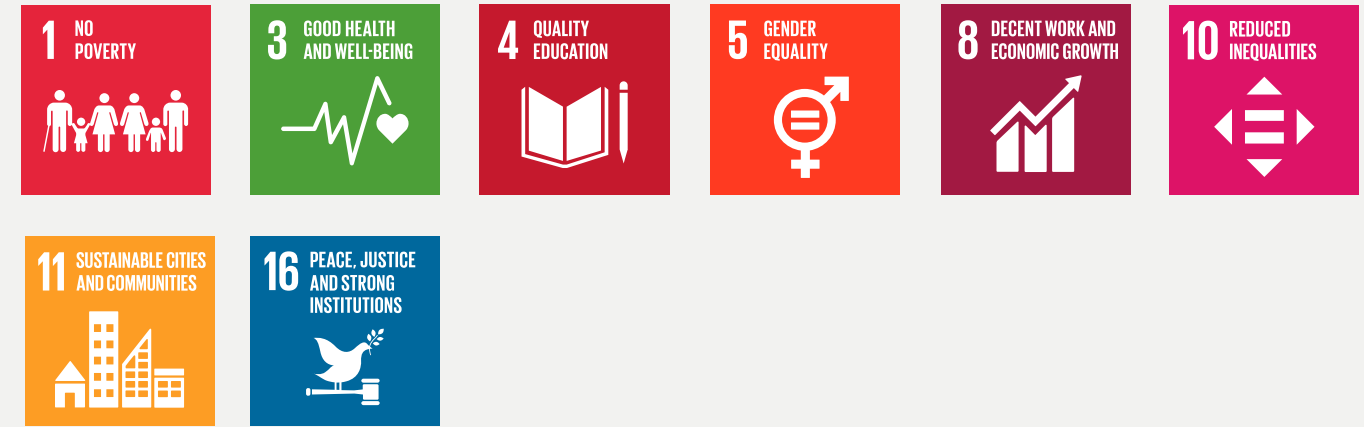


Food & Beverage services



Sustainability Reporting Categories

Destination



Customer



Anti-corruption & competition



Corporate Governance



Economic Performance



Sustainability Reporting Categories

Litigation



Supply Chain



Taxation



4 Tourist Accommodation Certificate (TAC)



Domaine (5)



Hotel (111)

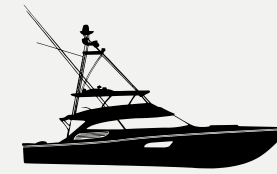


Guest House (218)



Tourist residence (847)

2 Pleasure Craft License (PCL)



Commercial Pleasure Craft (1322)



Private Pleasure Craft (1942)

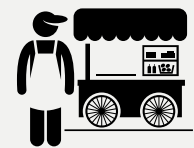
24 Tourist Enterprise Licenses (TEL)



Restaurant (798)



Hawking in tourist sites (16)



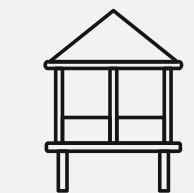
Hawking in front of hotels (428)



Tour operators (358)



Travel agency (145)



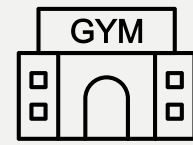
Boathouse (74)



Operating spa (16)



Scuba Diving Centre (70)



Operating H&F centre (1)



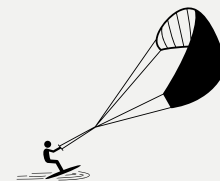
Operating Rental agency for bicycle (20)



Operating rental agency for motorcycle (39)



Nightclub (17)



Operating rental agency for kitesurf (22)



Ecotourism activities (16)



Table d'Hote (23)



Non motorised water sports (10)



Helmet Diving Centre (1)



Rental Agency for Quad (10)



Private Club (6)



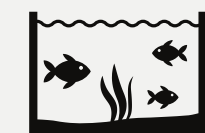
Pub (8)



Golf course (8)



Rental Agency for Windsurf (2)



Aquarium (1)

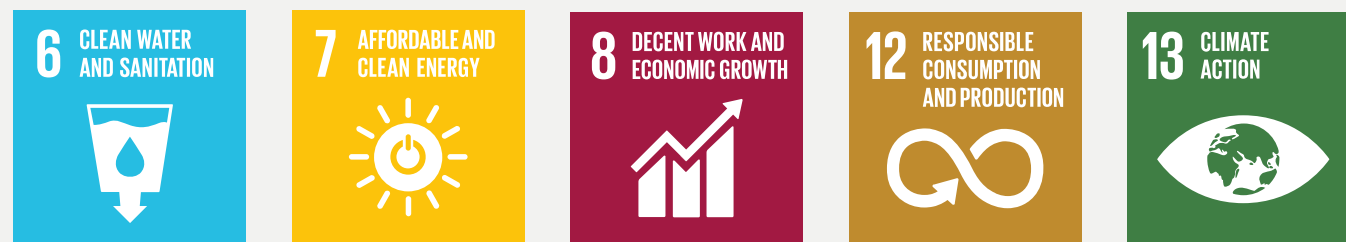


Rental Agency for bus including minibus (2)

SDG allocation to categories

Mandatory SDGs for all categories:
































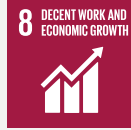


















Resources




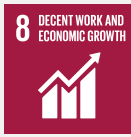








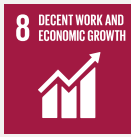
































































Tourism operators have the possibility to choose questions only applicable to their sector of operations.




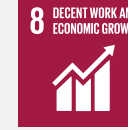



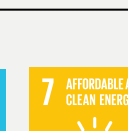


Efficiency & Management



Aquarium	TEL	         
Beauty parlour, within premises	TEL	           
Boat house	TEL	          
Commercial Pleasure Craft	PCL	        
Dolphin and whale watching	TEL	        
Dolphin and whale watching + swimming with dolphins	TEL	        
Domaine	TAC	            
Eco-tourism/ nature-based	TEL	           
Golf course	TEL	         
Guest House	TAC	             

Hawking in tourist sites	TEL	           
Hawking on beaches facing hotels	TEL	           
Health and fitness centre, within hotel premises	TEL	            
Helmet diving centre	TEL	        
Hotel	TAC	                
Karting	TEL	           
Nightclub	TEL	         
Private club	TEL	          
Private Pleasure Craft	PCL	        

Providing non-motorised water sports e.g pedaloos, canoes, kayaks and laser	TEL	        
Providing tour operator service	TEL	          
Pub	TEL	         
Rental agency for bicycle	TEL	         
Rental agency for bus, including minibus	TEL	          
Rental agency for jet ski	TEL	         
Rental agency for kite surf	TEL	         
Rental agency for motorcycle	TEL	          
Rental agency for quad	TEL	          
Rental agency for windsurf	TEL	         

Restaurant	TEL	           
Scuba diving centre	TEL	        
Spa within hotel premises	TEL	          
Table d'Hôte	TEL	          
Tour operator	TEL	           
Tourist Residence	TAC	          
Travel Agency	TEL	          

<https://horizon.eco/>

HOW IT WORKS

Continue your Sustainable Journey

Our platform operates through a simple and user-friendly process. Operators have access to a range of tools and resources to create, manage, and assess their sustainability goals. The platform collects valuable data on operators' progress, enabling them to make data-driven decisions for continuous improvement. Additionally, operators can engage in knowledge sharing, collaboration, and networking opportunities to amplify their impact.

GET STARTED

01



Sign In

Sign in with your Tourism Authority credentials.

SIGN IN

02



Get Started

Fill in Get Started & Profile sections

03



Select your SDGs

Fill in your Sustainability Reports on a monthly basis. You may change/add

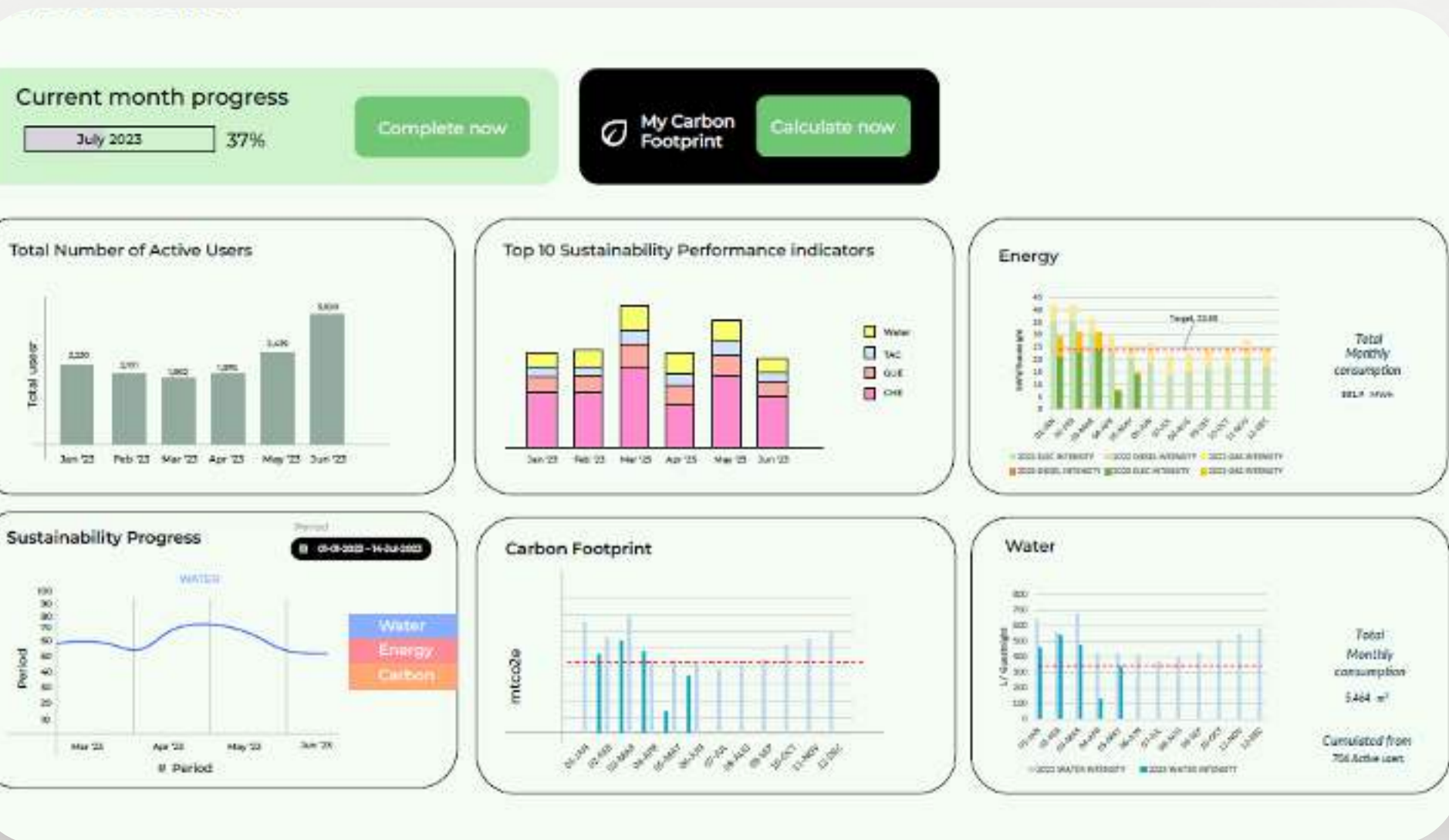
04



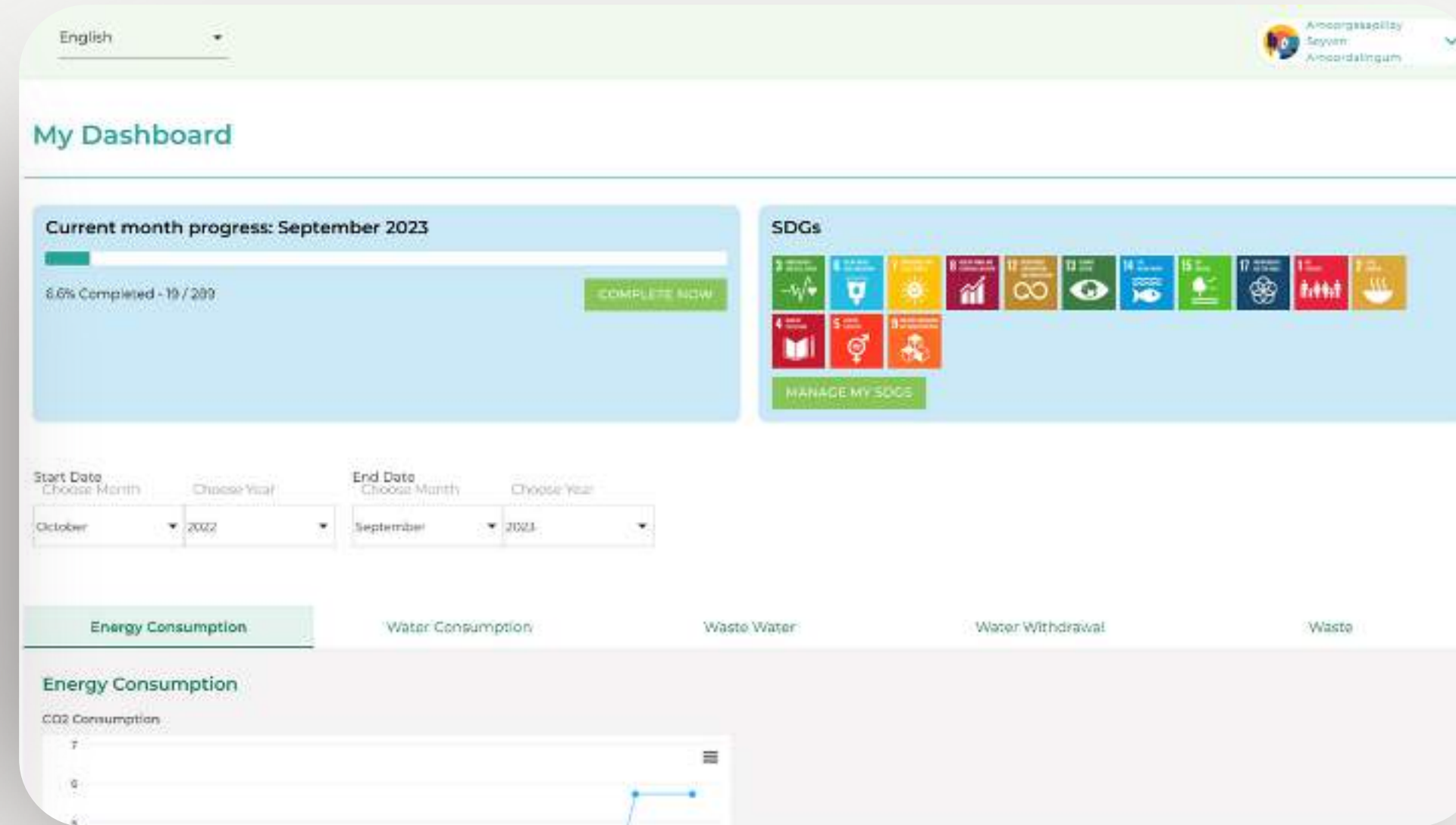
Manage your progress

Use your Dashboard to track and manage your progress

Dashboards



Tourism Authority (BO)



Operators



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Q&A